



# Outsourcing Healthcare Services and its Impact on Strategic Goals of Patient Care in Nigerian Private Hospitals

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## ABSTRACT

One of the most important indicators of a nation's progress and prosperity is its health. Ensuring healthy lives and promoting well-being at all ages is essential to sustainable development. The role of healthcare professionals in enhancing a hospital's reputation and providing excellent patient care is critical. This article deliberates the re-evaluation of health services and presents a structured study on the reallocation of various health services to patients in Nigeria. The study's hypotheses and objectives were substantiated in terms of the effectiveness of healthcare professional outsourcing (HCE), improvements in key aspects of patient quality health services (PQHS), and the impact of HCE components. Integration of HCE through outsourcing is considered critical to align with the strategic objectives of the Nigerian healthcare industry. The study focuses specifically on components of patient care and explains how private hospitals in Nigeria can promote high-quality clinical patient care and improve patient satisfaction through the use of HCE and its associated components.

**KEY WORDS:** OUTSOURCING HEALTH CARE EXPERT (HCE), PATIENT QUALITY HEALTH CARE SERVICES (PQHS), PATIENT CARE, MEDICAL SERVICES, HEALTHCARE INDUSTRY.

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